



Prescriptions

What is TRICARE Online Patient Portal (TOL PP) Prescriptions?

TOL PP Prescriptions allows you to view all of your active prescriptions with associated status information, quickly select one or more prescriptions to be filled, and choose your preferred military hospital or clinic pick-up location.

Can I fill prescriptions on behalf of my family members?

Yes, you can fill prescriptions for your family members! Select your MTF where the prescription was last filled, then select your family member from the drop down list, select the prescriptions to fill, choose your preferred pick-up location, and click “Send Request Now.”

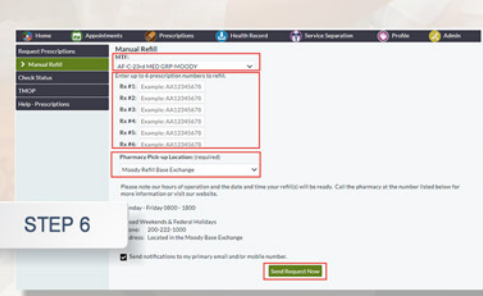
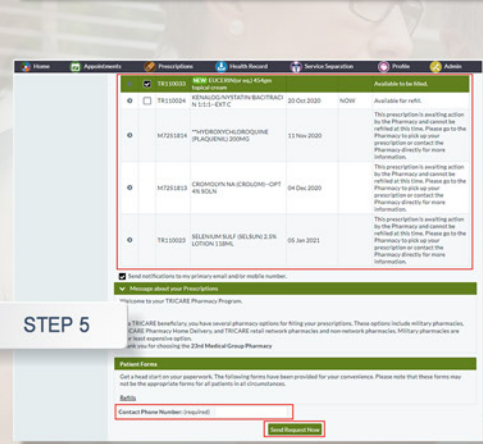
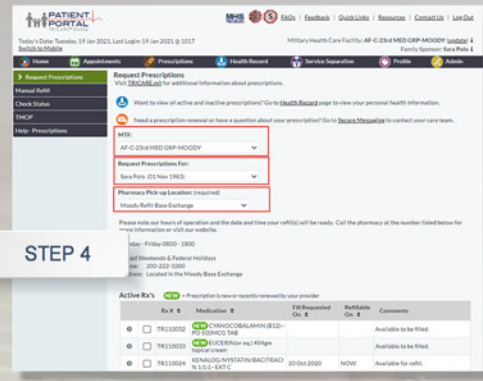
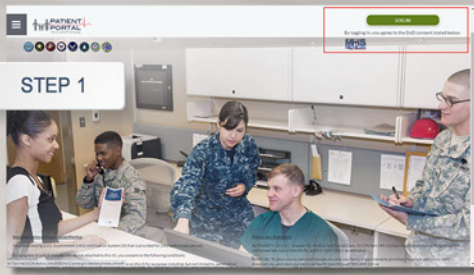
Can I set up reminders to alert me my prescription is ready for pick up?

Yes, you have the ability to receive email and/or text message notifications, including international numbers, for military hospital or clinic prescription fills. The notifications will let you know when your prescriptions will be ready for pick up as well as how long you have to pick up your prescriptions. Set up prescription notifications in your “Profile” on the TOL PP home page.

Can I renew my prescriptions using the TOL PP?

Yes, you can request a prescription renewal using the Secure Messaging capability. Use the Secure Messaging feature to send a message requesting your prescription renewal to your health care provider team.

How do I access TOL PP Prescription Fill information and services?



1. Go to www.TRICAREonline.com.
2. Log in with your **DoD CAC, Premium DS Logon, or DFAS myPay credentials**. If you do not have DS Logon credentials and would like to, click "Need An Account."
3. Click 'Prescriptions' option on the TOL PP home page.
4. Confirm the primary military treatment facility (MTF) where the prescription was originally filled from the drop-down box. To request fills for a family member, select them from the drop down box to see an updated list of Rx's. Choose Pharmacy pick-up location, if you have not set up a location in your profile.
5. Select the prescriptions you wish to request from the list of Active Rx's. Enter a 'Contact Phone Number' (for new fills only). Send your request.
6. To request refills not displaying on the list, select the "Manual Refill" option. Confirm the MTF where the prescription was originally filled. You may enter up to six Rx numbers. Choose Pharmacy pick-up location. Send your request.

QUICK REFERENCE CODE LINK



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